

STUDENTS' GRIEVANCE REDRESSAL CELL

DUDHNOI COLLEGE

The students often may find themselves in a situation within the college campus where they have to face difficulties or problems or grievances related to academic and non academic issues. In such situations, they require a platform where they can raise their problem and can approach for proper guidance and help. The Dudhnoi College Students' Grievance Redressal Cell is being newly constituted on 24th August, 2018 under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College to deal with all kinds of students related grievances in the College. The main objective of the formation of this cell is to develop a responsive and accountable attitude towards the grievances reported by the students.

Mechanism for lodging complaint:

- The students may contact any member of the cell and can file their complaints.
- The students may feel free to put up a grievance in writing with details and drop it to the grievance redressal box.
- The students can Email their grievance into studentsgrievancedc@gmail.com.
- The students can register their grievances in online through the link <https://forms.gle/Hdd2HexNL42BamKt7>




Principal & Secretary
Dudhnoi College

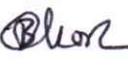
MEETING
Students' Grievance Redressal Cell

Date: 03/09/2018

Venue: Principal's chamber

The Students' Grievance Redressal Cell, Dudhnoi College organizes a meeting today on 3rd September, 2018 in the Principal's Chamber under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

Signature of the members of the Cell present in the meeting:-

1.  — Dr. Lalit ch. Rabha
2.  — Mr. Swarjya kr. Swargiaczy
3.  — Raja Ram Rabha
4.  — BINA CHOUHAN
5. 03/09/2018
6. Chhabaly (Purna Ch Chhabaly)
7. Monami (Hridutpal Gonami)
8. Lungbirath Rabha, G.S. B.C.S.U.
9. 

Agenda:-

- (i) To discuss the cases of grievance, if any
- (ii) Any other matter



Resolutions:-

1. The Cell found no case of grievance in the box put particularly in the College for grievance related complaints of the students.
2. It was unanimously decided by the cell members to increase the strength of the Cell by including student members from the College. President, General Secretary and Girls' Common Room Secretary of Dudhnoi College Students' Union were accordingly included as Student member.
3. It was also decided that one guardian member will also be included in the cell. For this, Swarna Kanta Das is nominated as guardian member.
4. It was decided in the meeting that the Cell would meet twice in an academic year.



A handwritten signature in blue ink, appearing to be "XQ" followed by a long horizontal stroke.

**Principal & Secretary
Dudhnoi College**

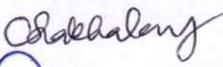
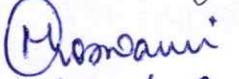
MEETING
Students' Grievance Redressal Cell

Date: 05/02/2019

Venue: Conference Hall

A meeting of the Dudhnoi College Students' Grievance Redressal Cell is convened today on 5th February, 2019 in the Conference Hall under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

Following members of the Cell are present in the meeting:-

1.  — (Dr. Lalit. Ch. Rabha)
2.  (Mr. Surjya kr. Swargiary)
3.  (BINA CAOUHAN)
- 4.
5.  — Raja Ram Rabha
- 6.
7.  (Pusma Ch. Chakrabarty)
8.  (Mridutpal Goswami)
9.  (Swarna Kanta Das)
- 10.
11. Dhruv Kumar Rabha, President, D.C.S.U
12. Lungbitth Rabha, G.S, D.C.S.U
13. Chayanika Rabha, Girls common Room Secy, D.C.S.U



Agenda:-

- (i) Discussion of students' grievance, if any
- (ii) Direct acquaintance of students' grievance
- (iii) Any other matter

Resolutions:-

1. The Cell found no case of grievances in the concerned complaint box of the College.
2. It was resolved in the meeting that the teacher members of the Cell would try to have direct communication with the student of the college by going to every department to know about their grievances, if any.
3. Further, the Cell asked its student members to inform the Convenor of the Cell immediately if they found any student sharing their grievances before them.




Principal & Secretary
Dudhnoi College

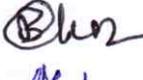
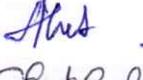
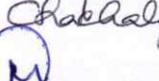
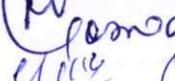
MEETING
of
Students' Grievance Redressal Cell

Date: 30th August, 2019

Venue: Conference Hall

Today on 30th August, 2019 the Dudhnoi College Students' Grievance Redressal Cell organizes a meeting under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College in the Conference Hall.

The members of the Cell present in the meeting are:-

1.  — (Dr. Lalit Ch. Rabha)
2.  — (Mr. Surjya Kr. Swargiary)
3.  — BINA CHOUDHAN
4.  — (Dr. Abdul Kader)
5.  (Person Ch. Chakraborty)
6.  (Mr. Indutpal Goswami)
7.  (Swarna Kanta Das)
- 8.
9. Chayanika Rabha, Girls' Common Room Secy, D.C.S.U.
10. Bhriagu Kumar Rabha, President, Students' Union
11. Lungbirith Rabha, General Secretary, D.C.S.U.
12.  — Raja Ram Rabha
- 13.



Agenda

- (i) Reviewing the grievances of student, if any
- (ii) Any other matter

Resolutions

1. There was no grievance of student in the complaint box. But the members of the Cell during their direct communication with the students found that the grievances of the students are mainly related with the examination process conducted by the affiliating University, the Gauhati University.
2. The issue of examination related grievances was seriously discussed in the meeting and it was resolved that the Cell would deal with this matter as it is directly affecting the students.
3. The meeting gave the responsibility to one of its member Dr. Mridutpal Goswami to personally deal with all the examination related grievances of the students.
4. The Cell should be informed by the concerned member in every meeting what kind of examination related grievances was received by him and how those have been resolved.

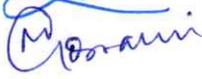
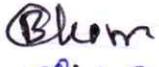



Principal & Secretary
Dudhnoi College.

MEETING
of
Students' Grievance Redressal Cell of Dudhnoi College

Today on 24th February, 2020 the Students' Grievance Redressal Cell of Dudhnoi College has its meeting under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College in the IQAC Room.

Signature of the members of the Cell present in the meeting are:-

1.  - (Dr. Lalit Ch. Rabha)
2.  - (Mr. Surjya Kr. Swargiary)
3.  - (Meidutpal Goswami)
4.  - Raja Ram Rabha
5.  - (Dr. Abdul Kader)
6.  - BINA CHOUDHAN
7.  (Chikhalay)
8.  (Swarna Kantha Das)
9. Samerjyoti Rabha, General Secretary, D.C.S.U
10. Sanjima Sangma, Girls' Common Room Secy, D.C.S.U

Agenda

- (i) Reviewing the grievances of student, if any
- (ii) Any other matter



Resolutions

1. There was no other grievance of student in the complaint box. But examination related grievances were there.
2. The examination related problems of the students were placed in the meeting by Dr. Mridutpal Goswami and were elaborately discussed in the meeting to find a fruitful solution to it in consultation with the Office of the Controller of Examination, Gauhati University.
3. The meeting also resolved that an Office Assistant of the College would collect all the applications related to examination grievances so that they are systematically kept for future dealing.




Principal & Secretary
Dudhnoi College

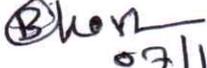
**MEETING
OF
STUDENTS' GRIEVANCE REDRESSAL CELL, DUDHNOI COLLEGE**

Date: 7th December, 2020

Venue: Conference Hall

A meeting of the Students' Grievance Redressal Cell, Dudhnoi College is held today on 7th December, 2020 in the Conference Hall under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

Signature of the members present in the meeting -

1.  (Dr. Lalit ch. Rabha)
2.  (Ms. Surjya Kr. Swargiary)
3.  - (Dr. Abdul Kader)
4.  — BINA CHOUDHAN
07/12/2020
5.  (MRIDUTPAL GOSWAMI)
7.  — Raja Ram Rabha
8.  — (Swarna Kanta Das)
9. Somariyoti Rabha, G.S.
10. Chakrabarty (Prerna Ch. Chakrabarty)
11. Parthajyoti Rabha, President, D.C.SU
12. Sanjima Sangma, Girls' Common room secretary

Agenda:

- (i) Discussion of students' grievance, if any
- (ii) Inclusion of new member
- (iii) Any other matter



Resolutions:

1. No complaint of grievances was in the complaint box of the College.
2. Examination related grievances were there kept in the College office record. The grievances were regarding results of the even semester examination conducted in online mode due to Covid situation. These result related issues were dealt effectively.
3. The meeting included Ms. Chuity Borah, Assistant Professor, Department of Assamese as one of its teacher member thereby extending the strength of the Cell.




Principal & Secretary
Dudhnoi College

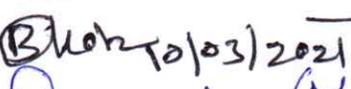
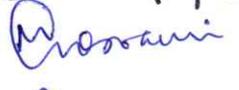
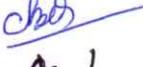
MEETING
of
Students' Grievance Redressal Cell, Dudhnoi College

Date: 10/03/2021

Venue: Principal's Chamber

Today on 10th March, 2021, Students' Grievance Redressal Cell of Dudhnoi College has its meeting in the Principal's Chamber under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

Signature of the members present in the meeting:

1.  (Dr. Lalit Ch. Rabha)
2.  (Mr. Swajya Kr. Swargiary)
3.  BINA CHODHAN
4.  (Mridutpal Goswami)
5.  — Raja Ram Rabha
6.  — Chinty Borah
7.  — (Dr. Abdul Kader)
8.  — (Swarna Kanta Das)
- 9.
10.  (Puarna Ch. Borah)
11. Parthajyoti Rabha, President, D.C.S.U
12. Sanjima Sangma
- 13.



Agenda:

- (i) Reviewing the grievances of student, if any
- (ii) Issue of online examination
- (iii) Any other matter

Resolutions:

1. The Cell did not found any complaint of grievance in the complaint box of the College.
2. The Cell decided to provide helpline numbers to students for assistance if in future examinations are conducted in online mode by the Gauhati University because of Covid situation.
3. Examination related grievances were there which were solved in the Office of the Controller of Examination, Gauhati University.




Principal & Secretary
Dudhnoi College

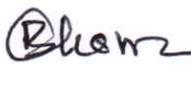
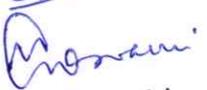
**MEETING
of
Students' Grievance Redressal Cell**

Date: 11/11/2021

Venue: Conference Hall

Today on 11th November, 2021 Students' Grievance Redressal Cell of Dudhnoi College convenes a meeting in the Conference hall under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

Members present in the meeting are-

1.  (Dr. Lalit ch. Rabha)
2.  (Dr. Abdul Kader)
3.  - Raja Ram Pathe
- 4.
5.  11/11/2021 BINA CHOUDHAN
- 6.
7.  - Chaity Borah
8.  (Mridulpa Goswami)
9. Sanjona Sangma, Girls' Common room Secretary, D.C.S.U
10. Samasjyoti Rabha, G.S. Students' Union
11. Chakrabarty (Puona ce kerabarty)
12.  - (Swarna Kanta Das)

Agenda:-

- (i) Reviewing the grievances of student, if any
- (ii) Any other matter




Principal & Secretary
Dudhnoi College

Resolutions:-

1. The Cell did not found any complaint of grievance.
2. Examination related grievances were there and were solved in the Office of the Controller of Examination, Gauhati University.
3. The Cell entrusted all its members, more particularly female members to keep themselves aware and acquainted with sexual harassment grievances, if any, as these are not openly complained in most occasions.




Principal & Secretary
Dudhnoi College

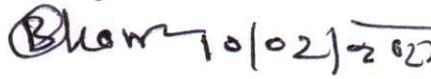
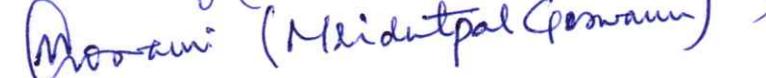
Meeting of

Students' Grievance Redressal Cell, Dudhnoi College

Date: 10.02.2022

Venue: Conference Hall

A meeting of the Students' Grievance Redressal Cell of Dudhnoi College is held today on 10th February, 2022 in the Conference Hall under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College. The meeting was attended by the following members:-

1.  (Dr. Lalit ch. Rabha)
2.  (Mr. Swijya Kr. Swargiary)
3.  (Dr. Abdul Kader)
4.  BINA CHOZHAN
- 5.
6.  — Chinty Borah
7.  (Puoma Ch. Khabralay)
8.  (Mridutpal Goswami)
- 9.
10.  — Raju Ram Kalsha
Dipanta Rabha, President, D.C.S.U
11.  — (Swarna Kanta Das)
- 12.



Agenda

- (i) Discussion on grievances of the student, if any
- (ii) Inclusion of new student member
- (iii) Any other matter

Resolutions

1. No grievance related complaint was found in the box by the Cell.
2. Student's examination related grievances were solved properly.
3. The Cell added new student member, Diganta Rabha, President of DCSU, Kankan Rabha, General Secretary of DCSU, and Ankita Nath, Secretary Girls' Common Room of DCSU as the term of previous student union body of the College was over.




Principal & Secretary
Dudhnoi College

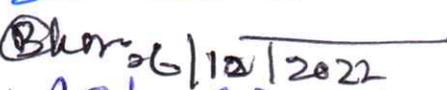
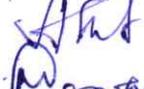
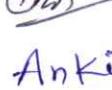
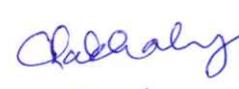
MEETING
of
Students' Grievance Redressal Cell, Dudhnoi College

Date: 6th October, 2022

Venue: Conference Hall

A meeting of the Students' Grievance Redressal Cell, Dudhnoi College is convened today on 6th October, 2022 in the Conference Hall under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

The meeting is attended by the following members:-

1.  (Dr. Lalit ch. Rabha)
2.  (Mr. Swijya kr. Swargiary)
3.  BINA CHOUDHAN
4.  (Dr. Abdul Kader)
5.  (MR DUTPAL GOSWAMI)
6.  — Raja Ram Rabha
7.  — Chinty Borah
8. Ankita Nath, Girls' Common Room Secy, D.C.SU
9. Kankan Rabha, General Secretary, D.C.SU
10. Diganta Rabha, president, D.C.SU.
11.  (Anura Ch. Khabraly)
12.  (Swarna Kanta Das)



Agenda

- (i) Discussion on grievances of the student, if any
- (ii) Developing new mechanism for registering students grievances
- (iii) Any other matter

Resolutions

1. No grievance related complaint was found in the box by the Cell.
2. Examination related grievances of the students were solved properly.
3. The Cell decided to initiate the process of developing Google forms through an e mail ID created for the particular purpose of lodging of grievance related complaints by the students of the College.




Principal & Secretary
Dudhnoi College

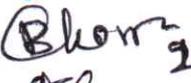
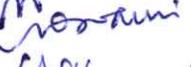
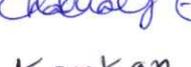
MEETING
Students' Grievance Redressal Cell, Dudhnoi College

Date: 29th March, 2023

Venue: Conference Hall

The Students' Grievance Redressal Cell, Dudhnoi College has its meeting today on 29th March, 2023 in the Conference Hall under the Presidentship of Dr. Lalit Chandra Rabha, Principal, Dudhnoi College.

Signature of the members of the Cell present in the meeting:

1.  (Dr. Lalit ch. Rabha)
2.  (Mr. Swijya kr. Swargiary)
3.  BINA CHOUHAN
4.  (Dr. Abdul Kader)
5.  (MRIDUTPAL GOSWAMI)
6.  (Swarna Kanta Das)
7.  Raju Ram Ratsua
8.  Chinty Borah Ratsua
9.  (Puspa Chakrabarty)
10. Kankan Rabha, G.S. D.C.S.U.
11. Diganta Rabha, President, D.C.S.U.
12. Ankita Nath, Girls' Common Room Secy, D.C.S.U.

Agenda:

- (i) Reviewing the grievances of student, if any
- (ii) Any other matter



Resolutions:

1. The Cell did not found any complaint of grievance.
2. Examination related grievances were there and were solved in the Office of the Controller of Examination, Gauhati University.
3. The Cell decided to identify the differently able students in the College, if any and to create at least Less Restricted Environment so that such students in the locality get encouragement to get admission in the College for higher education.




Principal & Secretary
Dudhnoi College